

Send the System Run Log to support@mastercom.com

- 1) In the **BrokerEDIPC E-Mail-EDI Engine .NET** program folder select the **3 - Settings – Main** program-item and then set **Logging Level** to **Maximum**. Please see below.
- 2) Select the **E-Mail** button to do a communications session.
- 3) Then select the **System Run Log** button and copy the contents of log and paste it into the body of an email and send it to support@mastercom.com.

BrokerEDI/PC E-Mail/EDI Engine (Version:8.1.NET) - Main Settings

Your Personal E-Mail Settings

Your E-Mail Address: for system error messages.

Outgoing mail server (SMTP) From your Outlook's Internet E-mail Settings

CSIONet Settings

CSIONet User Name: Lowercase

CSIONet Password: Lowercase

Company Name: Up to 25 characters

CSIO Source Machine Address: Must be 12 characters - Uppercase

CSIO Source Machine Password: Up to 12 characters - Uppercase

Parameters in the other Settings are default settings and should only be changed by direction of Power Broker Support.

Display Settings in Notepad or E-Mail Settings to "Your E-Mail Address"

Select Main Settings or All Settings and click 2

To view the System Run Log after an E-Mail Session: 3 Logging 1

MASTERCOM Product ID:

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