

Send the System Run Log to [support@mastercom.com](mailto:support@mastercom.com)

- 1) In the **BrokerEDIPC E-Mail-EDI Engine .NET** program folder select the **3 - Settings – Main** program-item and then set **Logging Level** to **Maximum**.

Logging level:  Please see below.

- 2) Select the  button to do a communications session.

- 3) Then select the  button and copy the contents of log and paste it into the body of an email and send it to [support@mastercom.com](mailto:support@mastercom.com).

BrokerEDIPC E-Mail/EDI Engine (Version:8.5.NET) - Main Settings

Your Personal E-Mail Settings

Your E-Mail Address:  for system error messages.

Outgoing mail server (SMTP)  From your Outlook's Internet E-mail Settings

CSIONet Settings

CSIONet User Name:  Lowercase <https://csionet.com>

CSIONet Password:  Lowercase

Company Name:  Up to 25 characters

CSIO Source Machine Address:  Must be 12 characters - Uppercase

CSIO Source Machine Password:  Up to 12 characters - Uppercase

Parameters in the other Settings are default settings and should only be changed by direction of Power Broker Support.

Display Settings in Notepad or E-Mail Settings to "Your E-Mail Address"

Select  Main Settings or  All Settings

To view the System Run Log after an E-Mail Session click  Logging level:

MASTERCOM Product ID:

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