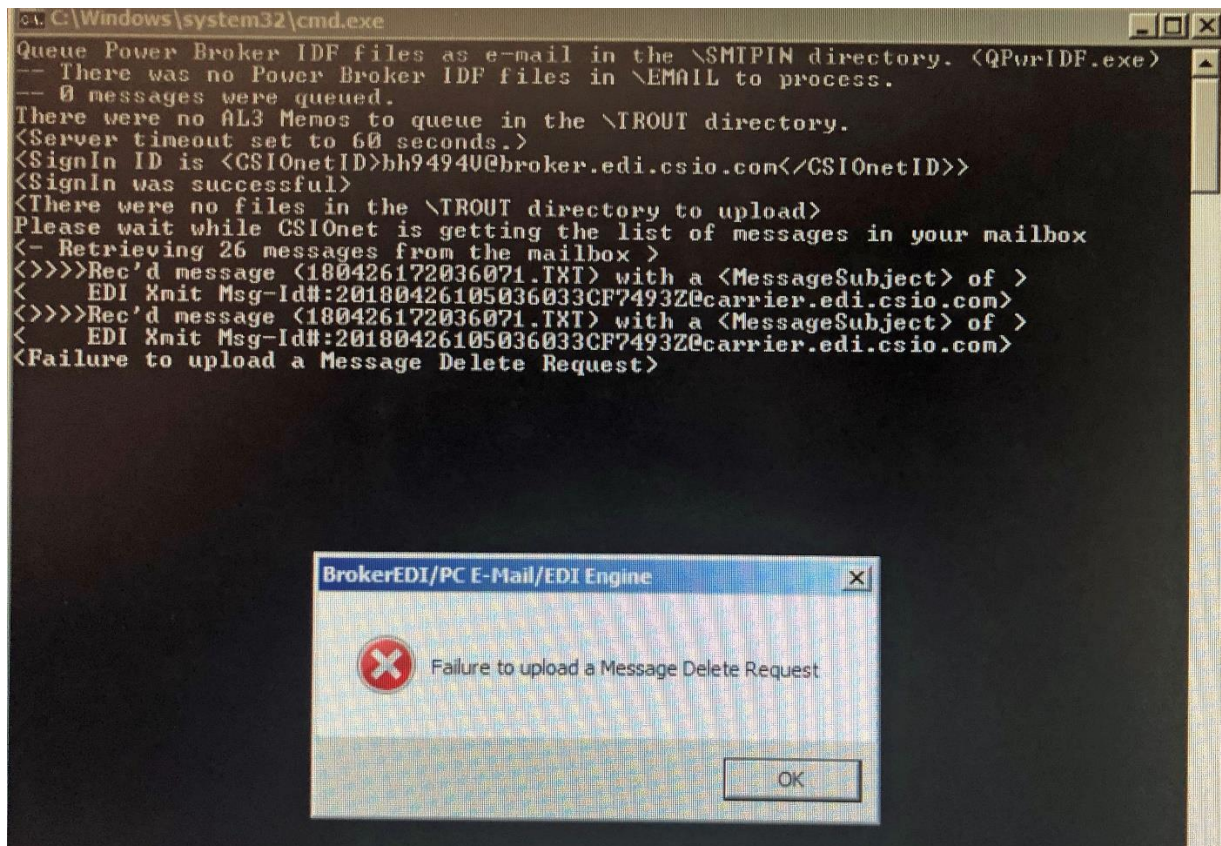


HD0022 Failure to upload a Message Delete Request

Please the contact the CSIO Help Desk by emailing: helpdesk@csio.com or dialing: 416-360-1773 or 1-800-463-2746 and report that CSIONet is having "mini outage" problem .



The screenshot shows a Windows command prompt window titled "C:\Windows\system32\cmd.exe". The output text is as follows:

```
Queue Power Broker IDF files as e-mail in the \SMTPIN directory. <QPurIDF.exe>
-- There was no Power Broker IDF files in \EMAIL to process.
-- 0 messages were queued.
There were no AL3 Memos to queue in the \TROUT directory.
<Server timeout set to 60 seconds.>
<SignIn ID is <CSIONetID>hh9494U@broker.edi.csio.com</CSIONetID>>
<SignIn was successful>
<There were no files in the \TROUT directory to upload>
Please wait while CSIONet is getting the list of messages in your mailbox
<- Retrieving 26 messages from the mailbox >
<>>>Rec'd message <180426172036071.TXT> with a <MessageSubject> of >
< EDI Xmit Msg-Id#:20180426105036033CF7493Z@carrier.edi.csio.com>
<>>>Rec'd message <180426172036071.TXT> with a <MessageSubject> of >
< EDI Xmit Msg-Id#:20180426105036033CF7493Z@carrier.edi.csio.com>
<Failure to upload a Message Delete Request>
```

Overlaid on the bottom of the command prompt is a Windows error dialog box titled "BrokerEDI/PC E-Mail/EDI Engine". The dialog box contains a red "X" icon and the text "Failure to upload a Message Delete Request". An "OK" button is located at the bottom right of the dialog box.

The System Run Log will show:

.....

.....

<Failure to upload a Message Delete Request>

<+++e BrokerEDI/PC E-Mail/EDI Engine (Web Services) Ended [007] (wsGetDWNLD.exe - 3.5) on Thursday, April 26, 2018 at 5:22:21 PM>