

## Firewall & Antivirus Setups Info Sheet

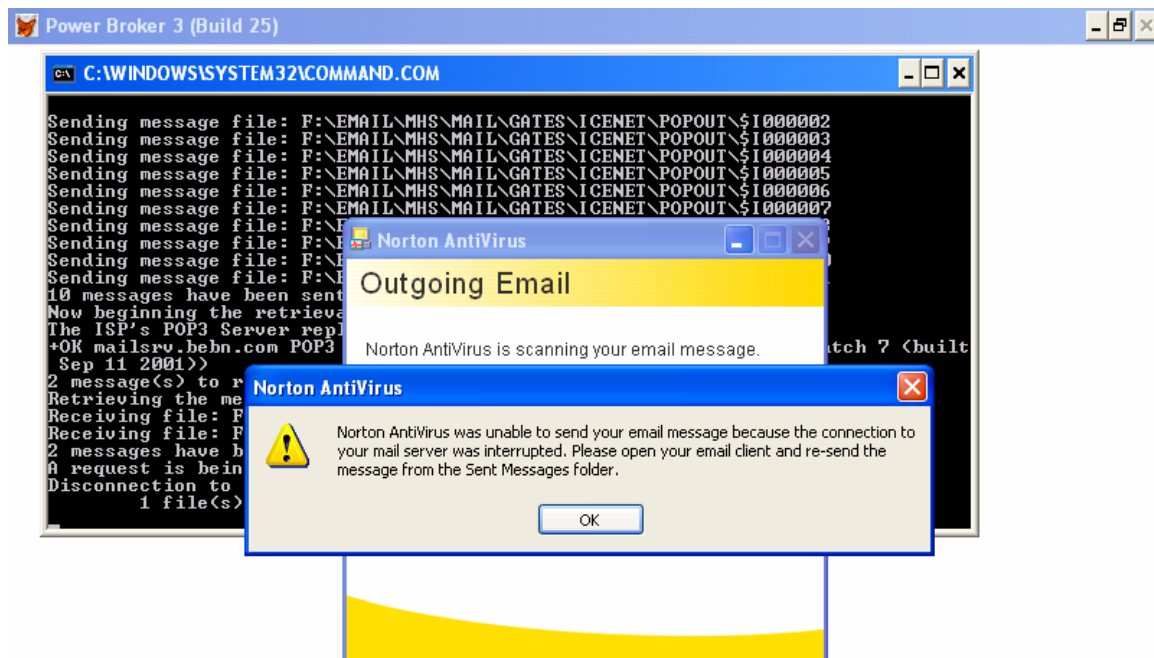
### For the VPN Connection to CSIONet

Firewall should be configured to forward traffic on port 500UDP and 1723 to the IP address of the connecting machine.  
Enable IP protocol 47 which is normally enabled on most routers.

### For your Firewall/Antivirus software give xmailer.exe and xmailer.exe rights to ports 25 and 110

Your Firewall/Antivirus should allow the program **xmailer.exe** and **xmailer.exe**, located in the \EMAIL\MHS\MAIL\GATES\ICENET\PUBLIC directory, to use ports 25 and 110 and not scan incoming and outgoing e-mail.

**If giving rights to XMAILER.EXE and XMAILERD.EXE does not work then turn off "Scan Outgoing Email" and "Scan Incoming Email"**



What is happening is Norton Antivirus intercepts the messages being sent checks them for viruses and then resends them. The BrokerEDI/PC E-Mail/EDI Engine does not know the messages have been intercepted and when it has finished receiving it disconnects the communication line before Norton Antivirus has sent the messages resulting in the Norton Antivirus error message "... unable to send your email message.. ". To solve this you must turn off "Scan Outgoing Email"